Safetycloud
NOSA | SAMTRAC

Making the World
a Safer Place

Quality Policy Statement

"The combination of processes used to ensure that the degree of excellence specified is achieved."
SAQA Act R1127

NOSA's policies and procedures strive to create the appropriate climate of high-quality learning. These are people-based and encourage problem-solving, continuous improvement and teamwork, all reflecting our participative management philosophy. Our quality policy supports our vision of being leaders in safety in the most exciting, most in-need markets. As safety experts, we make safety easier by providing simple, easy-to-use solutions that solve safety problems. Our employees are safety heroes and embody this vision by embracing our core values of care, courage, accountability, innovation and passion.

NOSA aims to continually offer training and development programmes in English, of the highest standard through:

- Effecting skills transfer and instilling a proactive mindset toward upholding high standards of quality.
- Implementing the creative use of technology to enhance our training offerings.
- Delivering all services in accordance with statutory and client requirements.
- Implementing and continually improving our quality objectives in accordance with the requirements of ISO9001:2015.
- Providing adequate resources to affect these procedures as well as the organisation's quality objectives.
- Ensuring that employees are always empowered with regards to quality, while ensuring that continuous improvements in current operations are implemented.

Thereby generating superior value for all stakeholders on a sustainable basis.

Chantal Gray
Managing Director